

Management commitment

Quality Policy

The primary objective of the Alfan Srl company is to develop and improve the quality and safety of our products, continuing the work we started in July 2021 that earned us a BRCGS Certification.

The Management intends to expand and improve the company's organization and work processes relying on all its personnel, on the technology of the plants, and on reliable and selected partners. The following points remain essential:

- Provide quality products to the customer while respecting the requirements.
- Satisfy customer requests while maintaining a high and attentive level of service.
- Pursue continuous improvement of the Quality Management System, applying what is written in the internal system documentation.
- Satisfy the needs of the company as well as those of third parties to ensure doing better business, monitoring results, and aiming to improve them over time.

The Management wants to ensure there is continuous improvement in the following ways:

- Evaluate customer satisfaction and aim to improve the quality of the products and services offered. Consolidate profitable relationships with Customers and Suppliers;
- Technological development of production plants to improve the performance, quality, and reliability of the products;
- Continuous staff training (internal and external), implementation of the Management System, control and update of the Hazard Analysis and Risk Assessment;
- Attention to the well-being and safety of the staff;
- Attention to the environment.

The following indicators have been established by the General Manager and his collaborators:

- Non-compliance (from Customers, Internal, towards Suppliers)
- Results of the Audits (from Customers, Internal, from Entity)
- Specific indicators for each production department
- Certified clean energy

The necessary human and financial resources are evaluated and established annually in the Management Review.

The Management undertakes to guarantee adequate organizational conditions for the maintenance of the Quality Management System, it also undertakes to disseminate and make interested parties understand the importance of the contents of the Quality Policy through awareness meetings and posting it on corporate notice boards.

GHEDI (BS), 21/02/2022

THE GENERAL MANAGER
ARTURO VAGNI