

## Quality Policy

The primary objective of Alfani Srl is the development and constant improvement of the quality and safety of its products, continuing the path started in July 2021, which led to the achievement of BRCGS certification. The Management is committed to consolidating and strengthening the company's organization and production processes, relying on the skills of the staff, technological innovation of plants and reliable and selected partners. Alfani Srl recognizes that the quality and safety of products do not depend exclusively on the application of procedures and technical controls, but are the result of a solid corporate culture, shared and rooted in every level of the organization. For this reason, management is committed to promoting a culture of quality and safety based on awareness, responsibility, training and active involvement of all employees.

### Basic principles of corporate policy and quality and safety culture

**Product excellence:** ensuring a product that meets the standards of quality and legality, in full compliance with the requirements.

**Customer satisfaction:** ensuring prompt, efficient and accurate service.

**Continuous improvement:** promoting the evolution of the Quality Management System through the strict application of internal procedures.

**Responsible management:** recognizing and meeting the needs of stakeholders in order to optimize business activities, monitoring the results with the aim of progressively improving them.

**Staff awareness and involvement:** through periodic meetings, specific training sessions and dissemination of best practices to foster greater awareness of quality and safety standards.

**Leadership and responsibility:** promoting a proactive attitude in risk prevention and reporting of possible non-compliance by all employees.

**Transparent communication:** ensuring open and constructive dialogue between all departments to facilitate the sharing of relevant information and the prompt resolution of critical issues.

### Strategies for continuous improvement

**Evaluation of customer satisfaction,** with a focus on optimizing the quality of the product and service provided.

**Strengthening relationships** with customers and suppliers, fostering strong and lasting partnerships.

**Technological innovation** by improving production facilities to increase product performance, quality and reliability.

**Continuous staff training,** both internal and external, to improve skills and ensure effective implementation of the Management System.

**Monitoring and updating hazard analysis and risk assessment,** ensuring compliance with industry regulations and best practices.

**Protecting the well-being and safety of staff,** recognizing the central role of human resources in the success of the company.

**Environmental sustainability,** with a real commitment to responsible resource management and the use of certified clean energy.

Key performance indicators include analysis of internal and external non-conformities, evaluation of audit results, monitoring of specific parameters for each production department, and commitment to sustainability. The necessary human and financial resources are defined and evaluated annually as part of the Management Review. The Management is committed to ensuring appropriate organizational conditions for the maintenance of the Quality Management System and to promoting the dissemination and understanding of this policy through training meetings and internal communications.

GHEDI (BS), 24/03/2025

THE GENERAL MANAGER  
ARTURO VAGNI